

Visitors to the Dairy

Risk Assessment and Safety Note

Department: Dairy	Site: Parlour and Tank Room
Assessor: Jamie Butler Reviewers: Luke Sealey	Assessment Date: 24/04/2017 Review Date: 2025 Reviewed: 24 th May 2017, 3 rd July 2018, 7 th March 2019 12/10/2020 13/4/22, 23 rd May 2023, 12 th Oct 2025
Task Description – Visitors and members of the public (including children) visiting the dairy.	
Personnel Affected: Operators and helpers, visitors	
Potential Hazards	Control Measures
<ol style="list-style-type: none"> 1. Zoonoses transmitted from cows to humans causing disease. 2. Injury from dairy chemicals. 3. Bacteria in unpasteurised milk can cause illness, which can be serious particularly for young children, pregnant people and old people. 4. Slipping or tripping around the parlour causing physical injury. 5. Injury if being transported by stock trailer. 6. Impact from moving vehicles in area. 7. Transmission of contagious diseases. 	<p>Farm Directors to ensure:</p> <ul style="list-style-type: none"> • That the farm is a safe and welcoming environment for visitors. <p>All farm staff must:</p> <ul style="list-style-type: none"> • Ensure all chemicals are safely stored and away from public areas. • If relevant, ensure that visitors are aware of the hazards of consuming unpasteurised milk. • Know where the first aid facilities are (including eye wash). • Be aware of visitors in the operational areas. • Take extra care when operating machinery etc. • Stop work if approached. • Avoid work around visitors where possible to do so. <p>All visitors must:</p> <ul style="list-style-type: none"> • Dip their boots if visiting livestock areas (biosecurity) • Be fully supervised at all times. • Receive safety information appropriate to their visit. • Wear appropriate clothing/footwear for the environment. • Be calm and quiet around the livestock. • Be aware of specific risks relating to their visit. E.g. in parlour – clusters coming off, slips and trips, cow kicking. • If travelling on a trailer, be seated or firmly holding on, if standing. Take care when entering and exiting. Follow safety instructions from farm staff. • Wash hands with soap and water prior to eating, drinking, smoking, after removing soiled footwear etc. • Supervise their children at all times. • Observe any social distancing and mask wearing rules in place.
Actions Required -	
Risk Factor Without Controls: Medium With Controls: Low	