



MEON SPRINGS EVENTS TERMS AND CONDITIONS

Meon Springs is the trading name of H.N. Butler Farms Ltd. company number 554785. whose Registered Office is at Whitewool Farm, East Meon, Petersfield, Hampshire GU32 1HW (The Company)

THE EVENT

Inclusions

The Company will supply all activity equipment, trainers, instructors, venue facilities as agreed and detailed in writing with the customer. This is usually in the form of an agenda and quote.

Payment

Payment in full is due on receipt of invoice. This may be made via electronic transfer, debit card, cheque or credit card. The Company reserves the right to cancel the event if payment has not been received as agreed.

EVENT MANAGEMENT

Company Authority

The customer recognises the authority of the Company's Event and Activities Managers, understanding that they take decisions they regard as necessary to ensure the health, welfare and safety of those taking part in the event.

Attendance

The Company's Event and Activities Managers may refuse participation to guests who are believed to be under the influence of drugs or alcohol. No refund will be made in such circumstances.

The Company's Event and Activities Managers reserve the right to ask any delegate to leave the event should their behaviour disrupt the smooth running of the event or negatively impact the progress of other individuals or affect the use or enjoyment of the location.

EVENT CHANGES

Changing Dates

Every effort will be made to change the event date when requested. Charges will be made when it has not been possible to cancel subcontractors, equipment hire or perishable ingredients. Date changes are generally not possible within 14 days of the event.

Cancellation

If the customer cancels within 4 weeks of the event there is a 100% cancellation fee of the quoted amount. Cancellation between 4 weeks and 8 weeks from the event incurs a 50% cancellation fee. Cancellation more than 8 weeks from the event incurs a 25% cancellation fee.

Change in number of attendees

A reduction in the number of attendees does not result in a pro-rata refund and never within 14 days of the event. If numbers are reduced more than 14 days before the event, then every effort will be made to save variable costs such as catering etc.

Legislative restrictions

Where legislation is enacted due events such as pandemics, that prevents the running of an event, then the date may be changed to a mutually convenient date, without charge.

Substitution

The Company reserves the right to substitute a comparable activity for another in the event of equipment failure or circumstances beyond its reasonable control.

Force Majeure

The Company may postpone the event where forces outside of the Company's control such as bad weather, acts of terrorism or other events which cannot be reasonably mitigated against, impact the running of the event. No liability for any costs or expenses incurred by the customer are accepted by the Company in the event of cancellation or postponement.

Weather

Many events and activities at Meon Springs are outdoors. The event will continue unless the activity is deemed unsafe to run by the Event Manager, in which case an alternative event or arrangement will be made. Attendees are requested to bring appropriate clothing and footwear for wet conditions.

ACCOMMODATION

If you are staying with us, please read our accommodation terms and conditions, which can be found at <https://www.meonsprings.com/health-and-safety.html>

Please particularly note the main points

NOISE

Sound travels a long way in the countryside and, in a bid to protect the peace and quiet of the valley, we are strict about noise particularly outside at night.

- Please keep noise to a minimum during your visit.
- Sound systems are not permitted on our site at any time, inside or out.

GENERAL CLEANLINESS AND TIDYNESS

We ask that you leave our facilities as you find them and during your stay. Please remove outdoor footwear when in your yurt and shepherd's hut.

SAFETY

We do our very best to provide a safe environment. However, you are responsible for your own and your group's safety at all times. If there are children in your group, Never leave them unattended in a yurt. Always supervise them around hot stoves and camp fires.

All yurts, huts and facilities are non smoking.

RESPONSIBILITY

We cannot accept liability for any personal injury loss or damage which may be sustained by your party or their guest or their property during your stay except where it arises from the negligence or wilful default on our part. You will be held responsible for any serious damage done or loss sustained to property during your stay.

HEALTH AND SAFETY AND LIABILITY

Documentation

Our Health and Safety Policy and Risk Assessments can be found at <https://www.meonsprings.com/health-and-safety.html>

Allergies

It is your responsibility to let us know of any allergies and dietary requirements of people in your group.

Liability for Damage

The customer is liable for loss or damage caused by guests whilst on the event to accommodation, equipment and facilities.

Insurance

The Company has public liability insurance of £10,000,000. The certificate can be found at <https://www.meonsprings.com/health-and-safety.html>

GDPR AND COPYRIGHT

Copyright

All materials, logos and trademarks given and used on events must not be reproduced in whole or in part without express permission of the Company.

Photography & Video

Photographs and footage may be taken by the Company throughout the event. These may be used by the Company for marketing and publicity in its publications, on its website and in social media or in any third party publication.

At the beginning of an event or on joining instructions, delegates will be asked if they do not wish their photographs or video footage of them to be used and their rights will be respected.

Where the customer requests for photography to be taken on their behalf, the Company retains the rights to the images and footage but will usually give the customer permission to use such images freely.

JURISDICTION

English Law

This agreement is subject to English law.

